



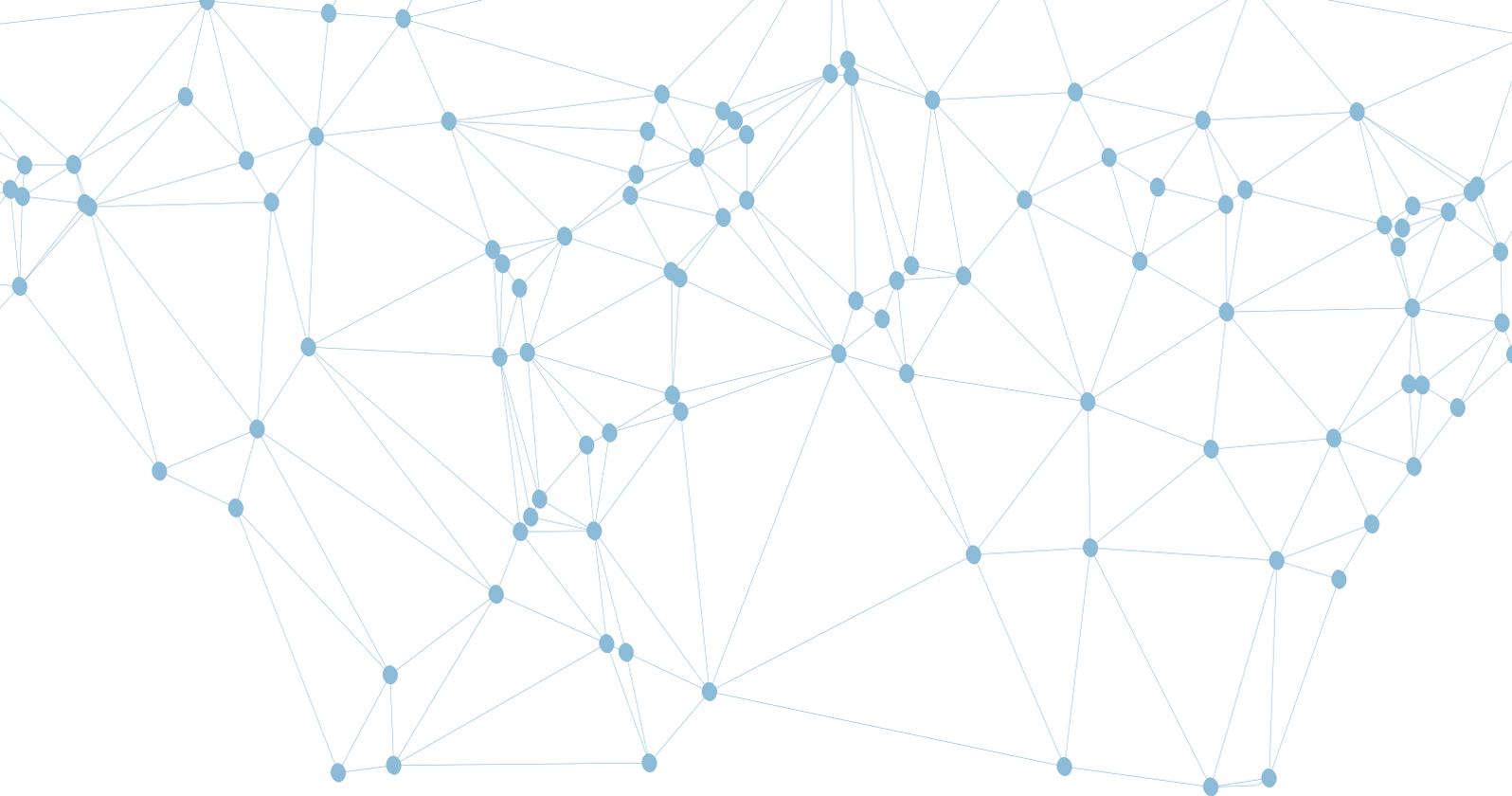
Get internet that gets you.



FIBRESTREAM PAYMENT ONLINE BANKING



CAPITEC
BANK



Content

Desktop Version

page: 1-7

Mobile Version

page: 8-15

www.fibrestream.co.za

Get internet that gets you.

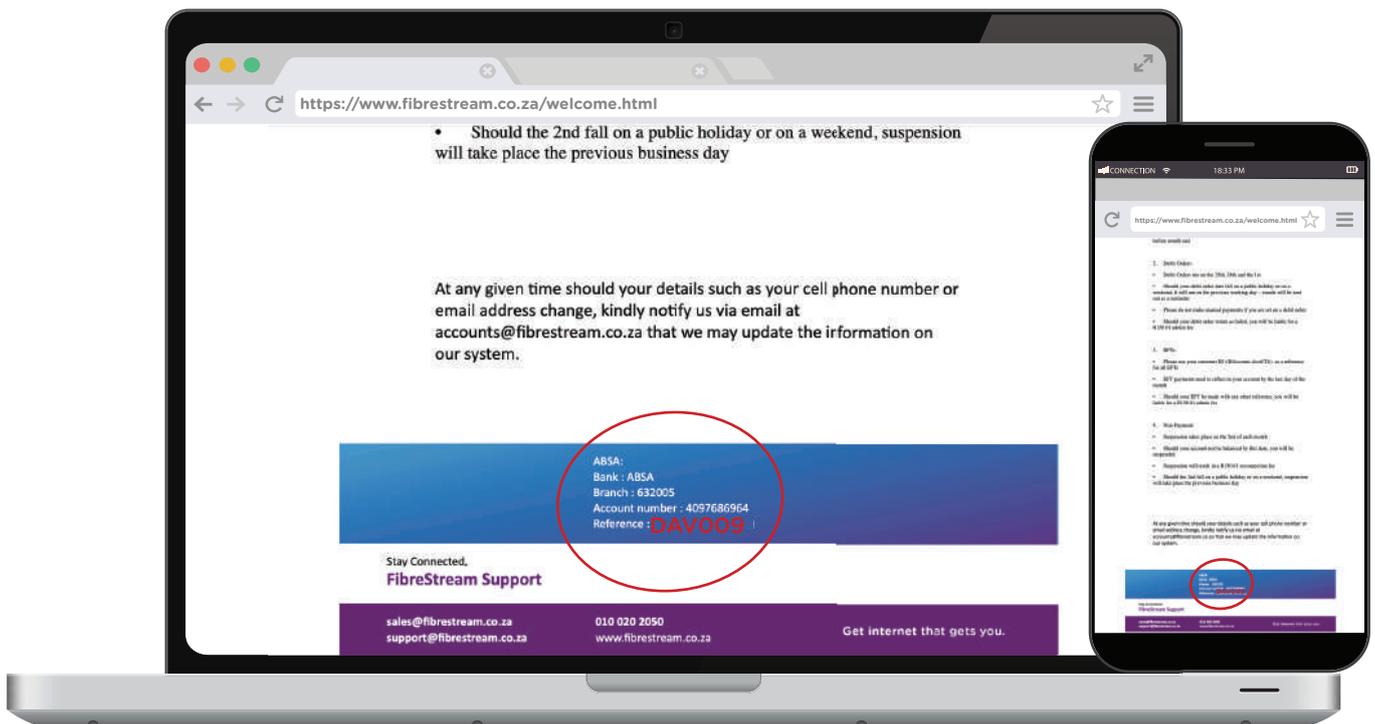
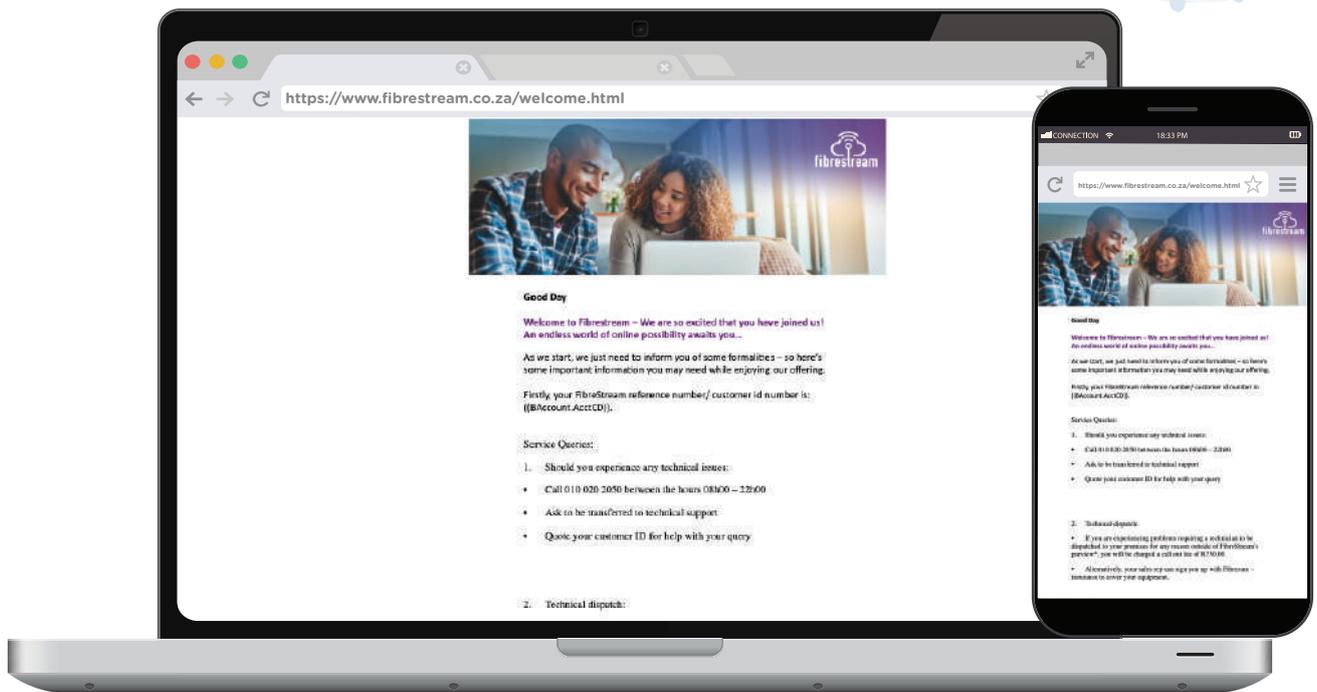


Step
1

WELCOME EMAIL

Refer to the Welcome Email that is sent to you. Your reference will be allocated at the bottom of the email.

This reference is your customer ID with Fibrestream.



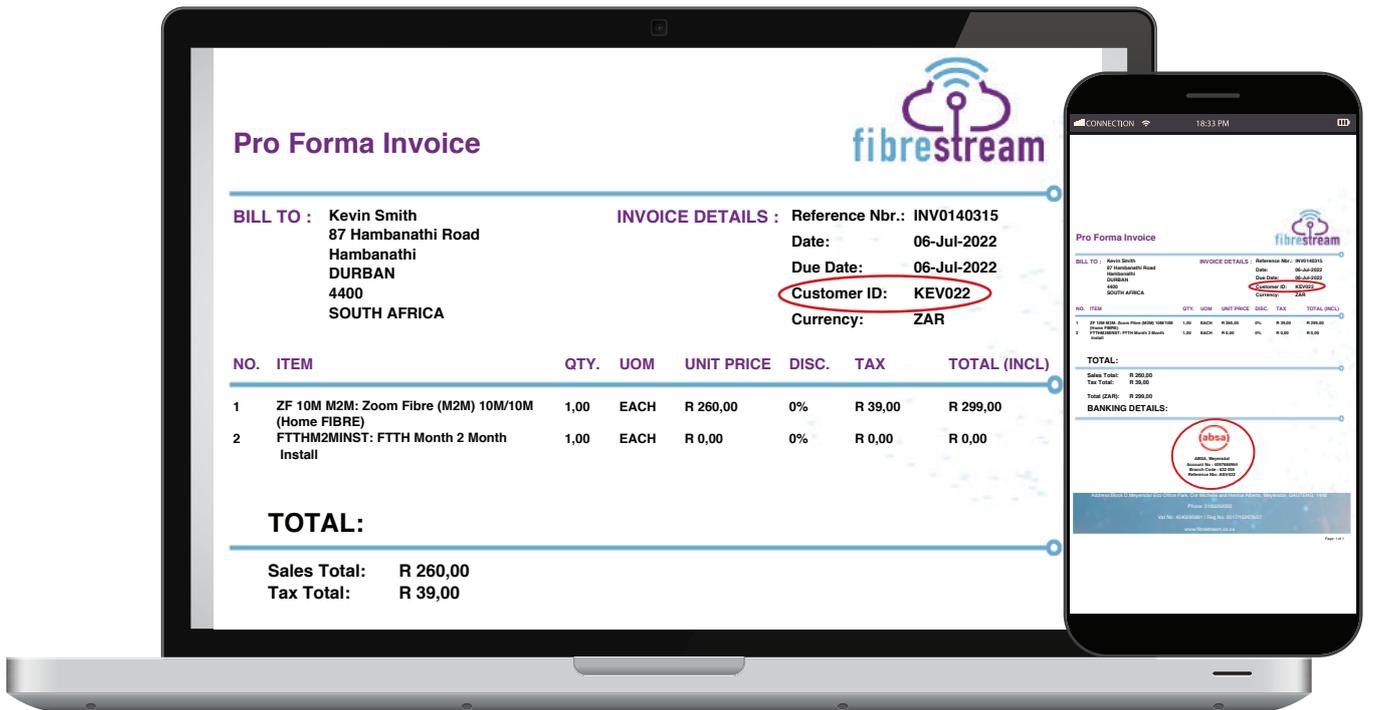
Step
2

PRO FORMA INVOICE EMAIL

Refer to the Pro Forma invoice for your reference as customer ID.

Use your Customer ID for payment.

*** YOUR CUSTOMER ID CONSISTS OF THE FIRST 3 LETTERS OF YOUR FIRST NAME, FOLLOWED BY 3 NUMBERS eg. ABC123**



Step
3

PAYMENT ON CAPITEC DESKTOP VERSION

Our banking details are:

ABSA, MEYERSDAL

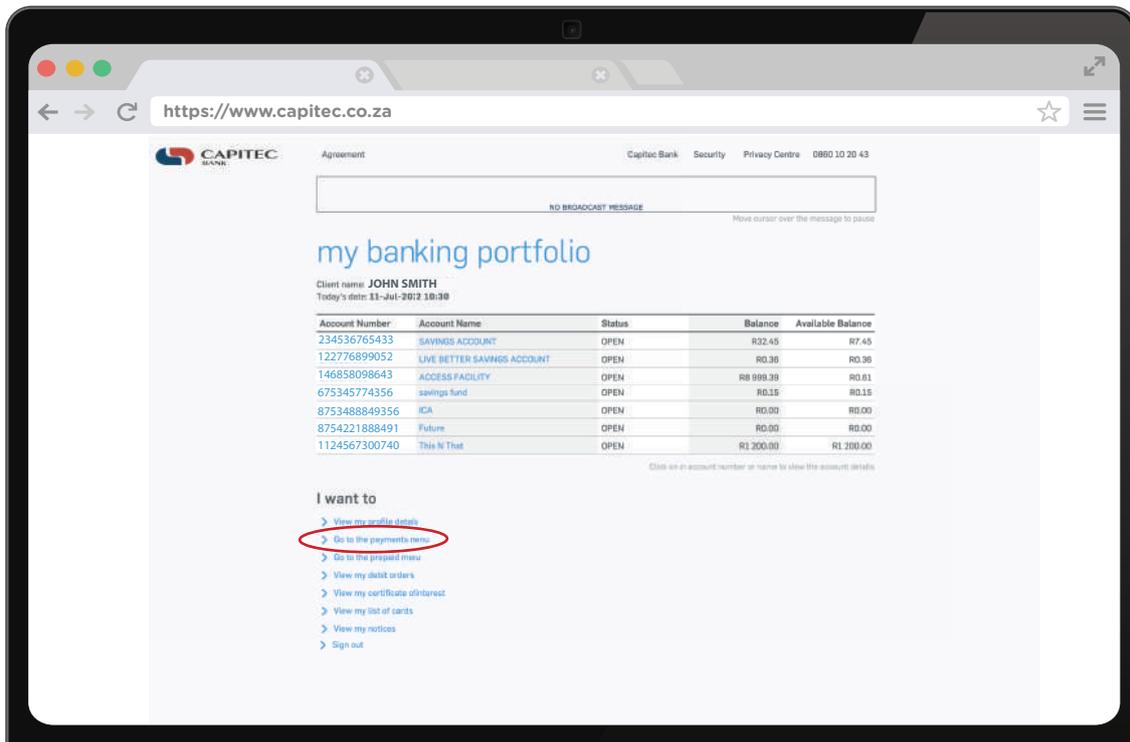
ACCOUNT NO: 4097686964

BRANCH CODE: 632 005

REFERENCE/ CUSTOMER ID: eg. ABC123

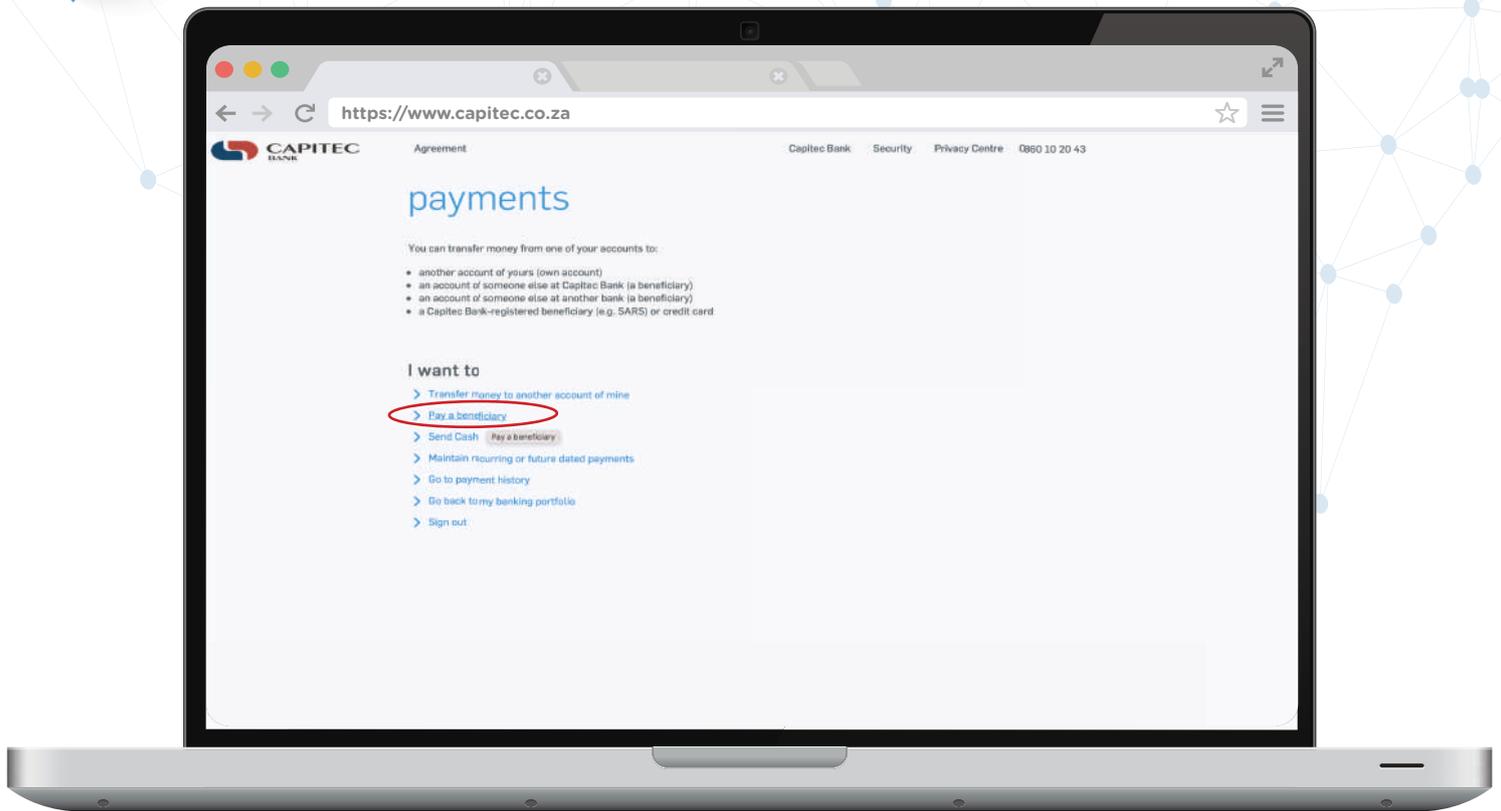
Step
4

Open the banking app and click on, “Go to payments menu”.



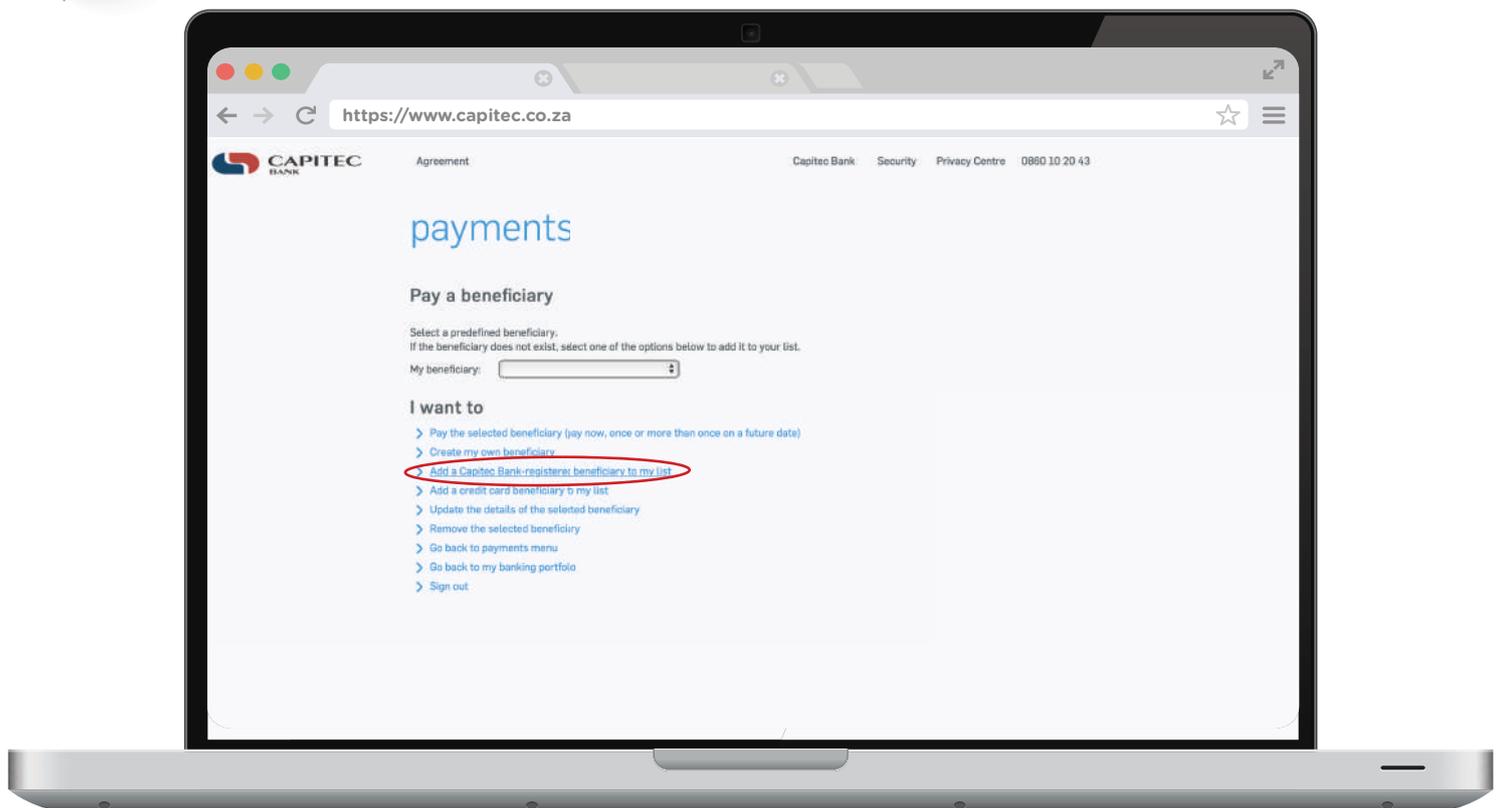
Step
5

Scroll down and click on the link, “Pay a beneficiary”.



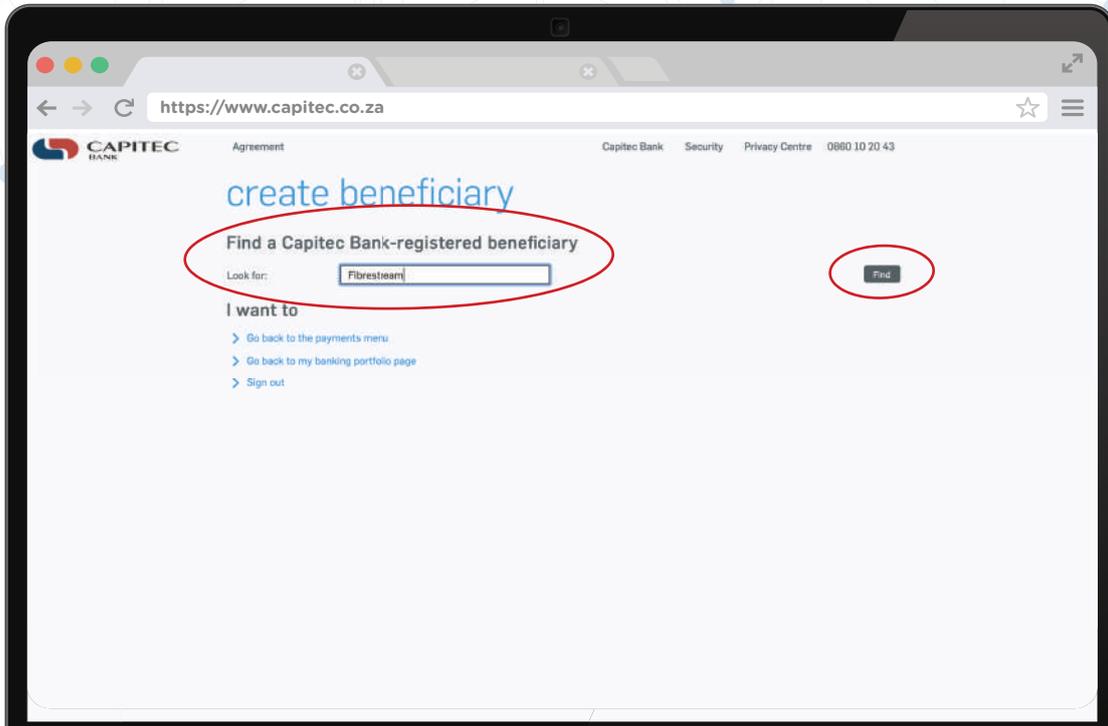
Step
6

Click on, “Add a Capitec Bank-registered beneficiary to my list”.



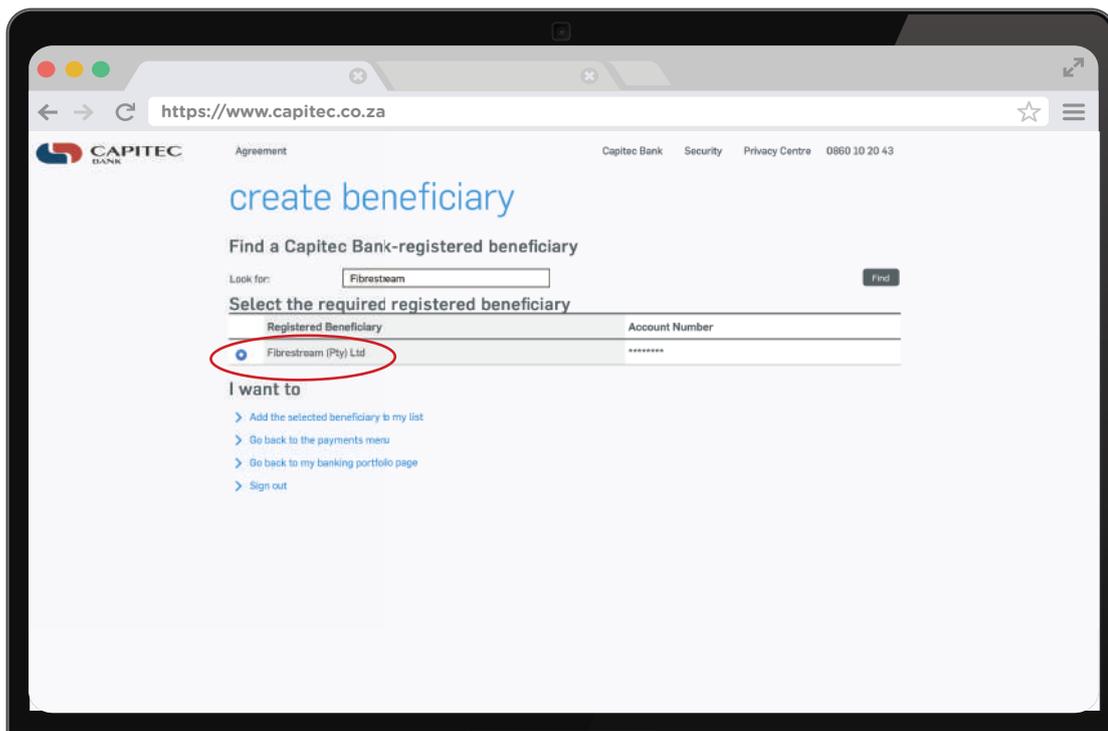
Step 7

Search for Fibrestream and click on the “find” tab on the right side.



Step 8

Click on, “Fibrestream (Pty) Ltd”.



Step 9

Fill in the details, then use your unique customer ID reference that is given to you on your Proforma Invoice.

Make sure to click on email as payment notification and is sent to **accounts@fibrestream.co.za**

Once details are filled in, click on “Add this beneficiary to my list”.

https://www.capitec.co.za

CAPITEC BANK Agreement Capitec Bank Security Privacy Centre 0860 10 20 43

create beneficiary

Beneficiary details

Registered beneficiary name: Fibrestream (Pty) Ltd

My beneficiary name: Fibrestream (Pty) Ltd

Account Number: eg. XXX000 (beneficiary's statement)

Payment notification

To send a payment notification each time a payment is made, select an option available for this beneficiary:

SMS Email Don't send

Email address: accounts@fibrestream.co.za

I want to

- > Add this beneficiary to my list
- > Go back to the payments menu
- > Go back to my banking portfolio page
- > Sign out

Step 10

The beneficiary has now been created. `click on “Pay this beneficiary”.

https://www.capitec.co.za

CAPITEC BANK Agreement Capitec Bank Security Privacy Centre 0860 10 20 43

beneficiary created

Beneficiary **Fibrestream (Pty) Ltd** has been added to your list.

I want to

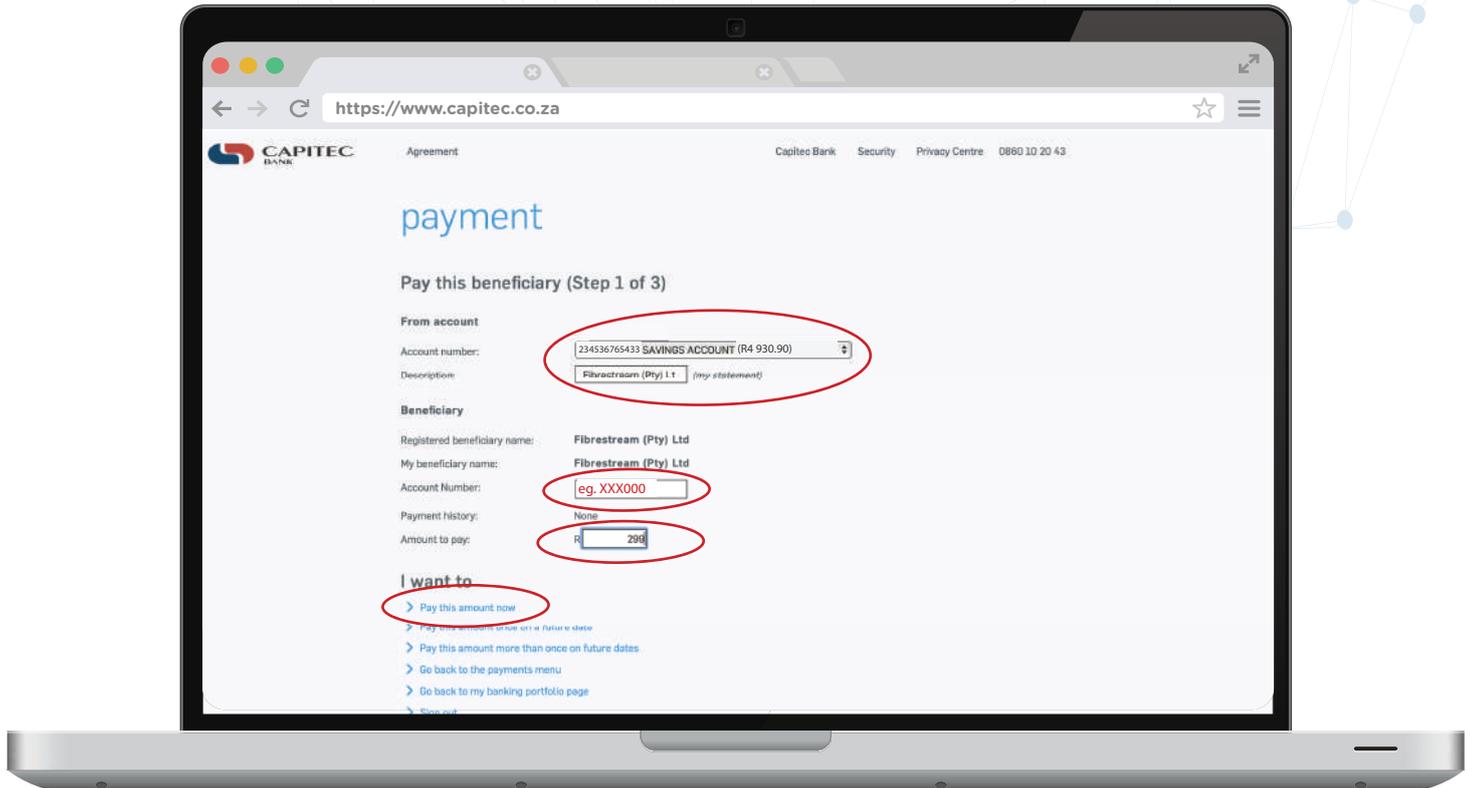
- > Pay this beneficiary
- > Go back to the Pay this beneficiary
- > Go back to my banking portfolio page
- > sign out

Step
11

Scroll down to “Amount to pay” and fill in the amount on your Pro Forma invoice.

Click on “Pay this amount”, and payment will be complete.

Payment notification will automatically be sent to Fibrestream.

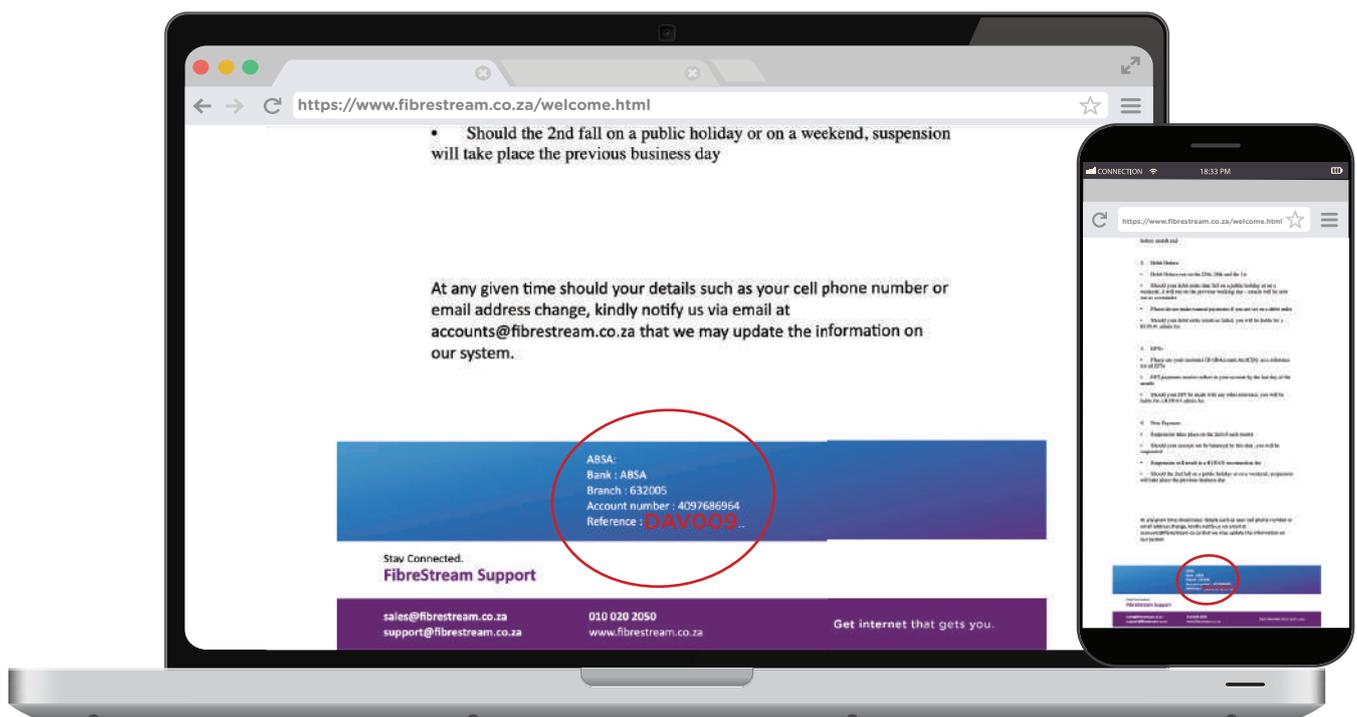
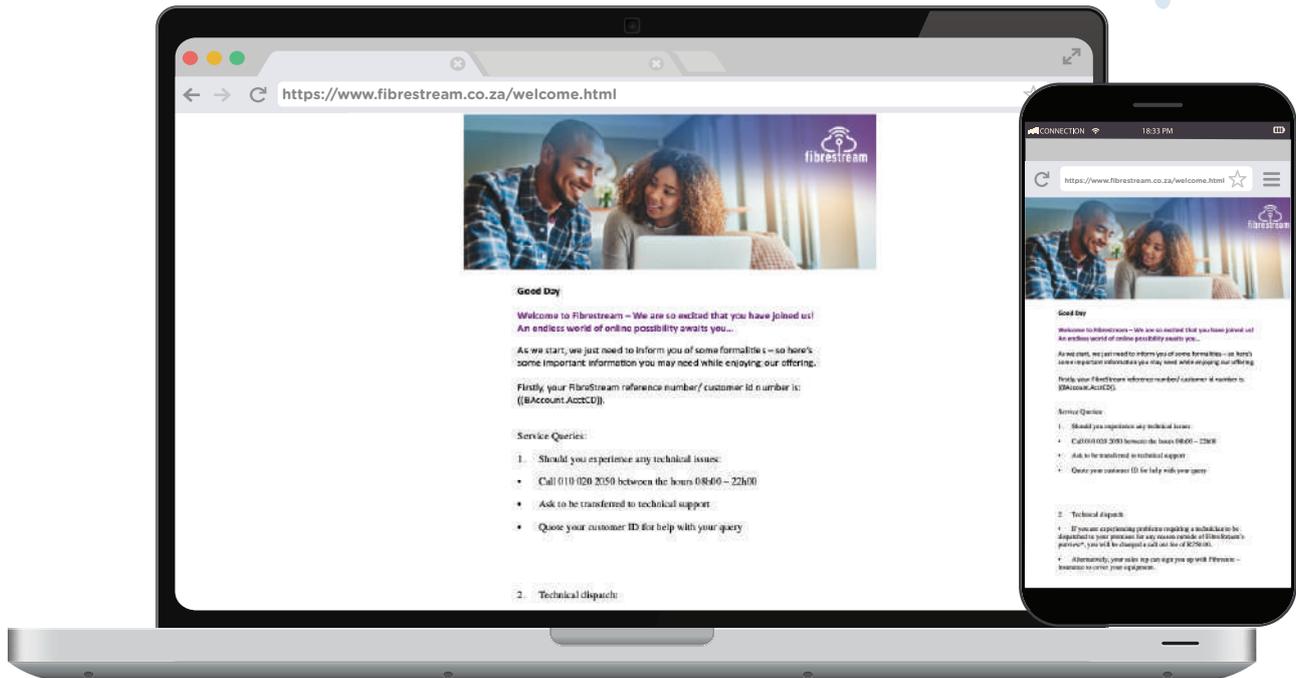


Step
1

WELCOME EMAIL

Refer to the Welcome Email that is sent to you. Your reference will be allocated at the bottom of the email.

This reference is your customer ID with Fibrestream.



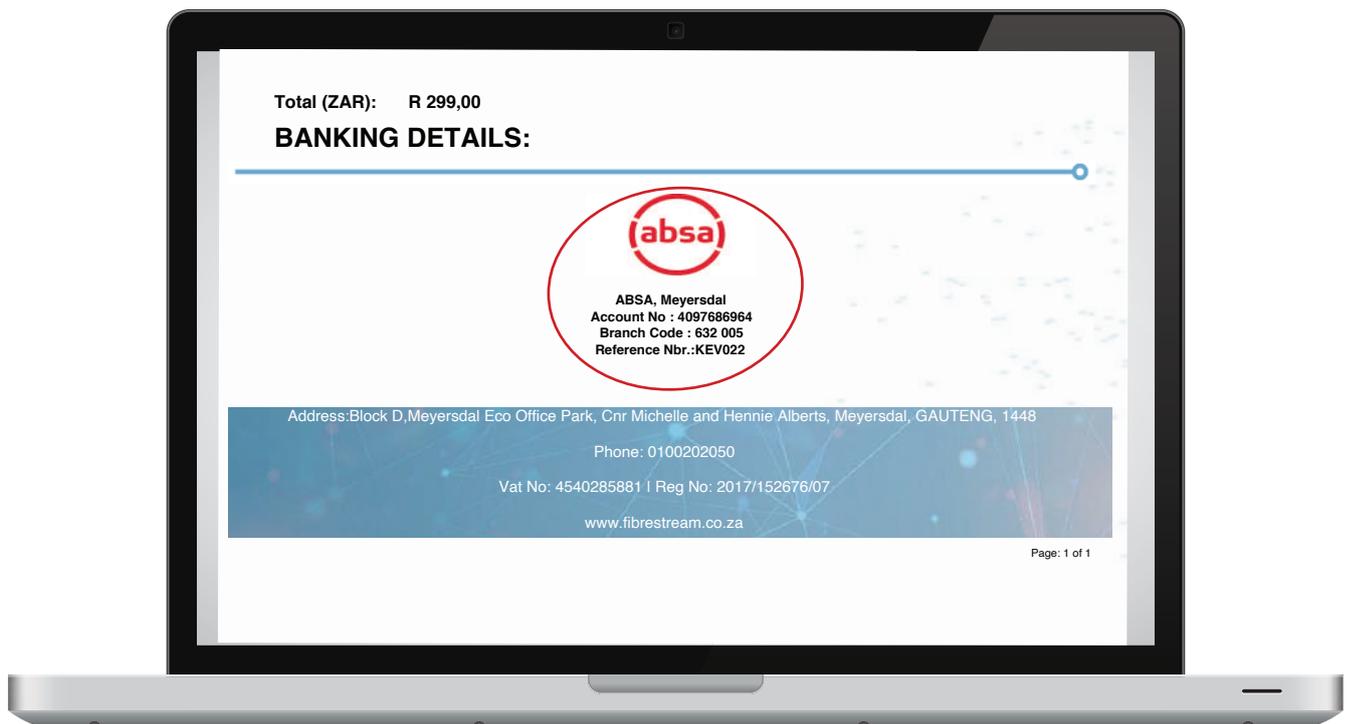
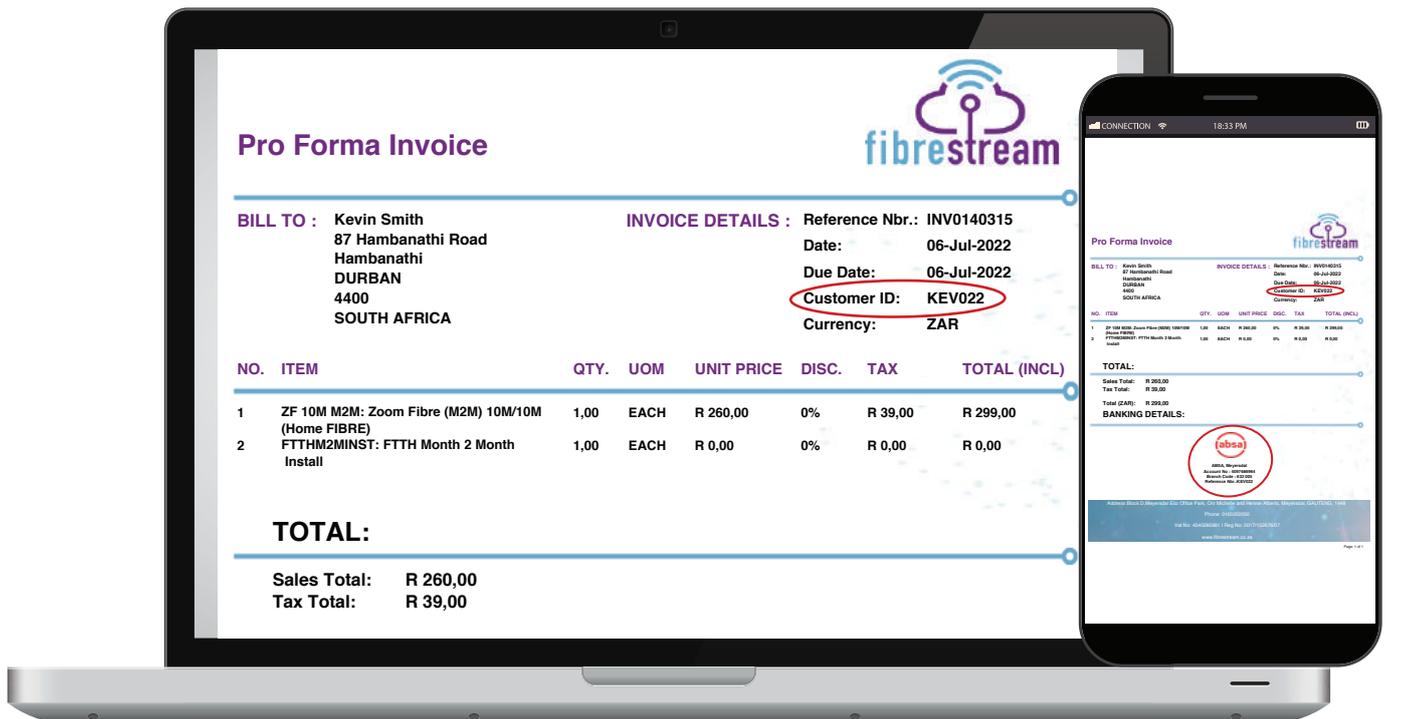
Step
2

PRO FORMA INVOICE EMAIL

Refer to the Pro Forma invoice for your reference as customer ID.

Use your Customer ID for payment.

*** YOUR CUSTOMER ID CONSISTS OF THE FIRST 3 LETTERS OF YOUR FIRST NAME, FOLLOWED BY 3 NUMBERS eg. ABC123**



Step
3

PAYMENT ON CAPITEC MOBILE VERSION

Our banking details are:

ABSA, MEYERSDAL

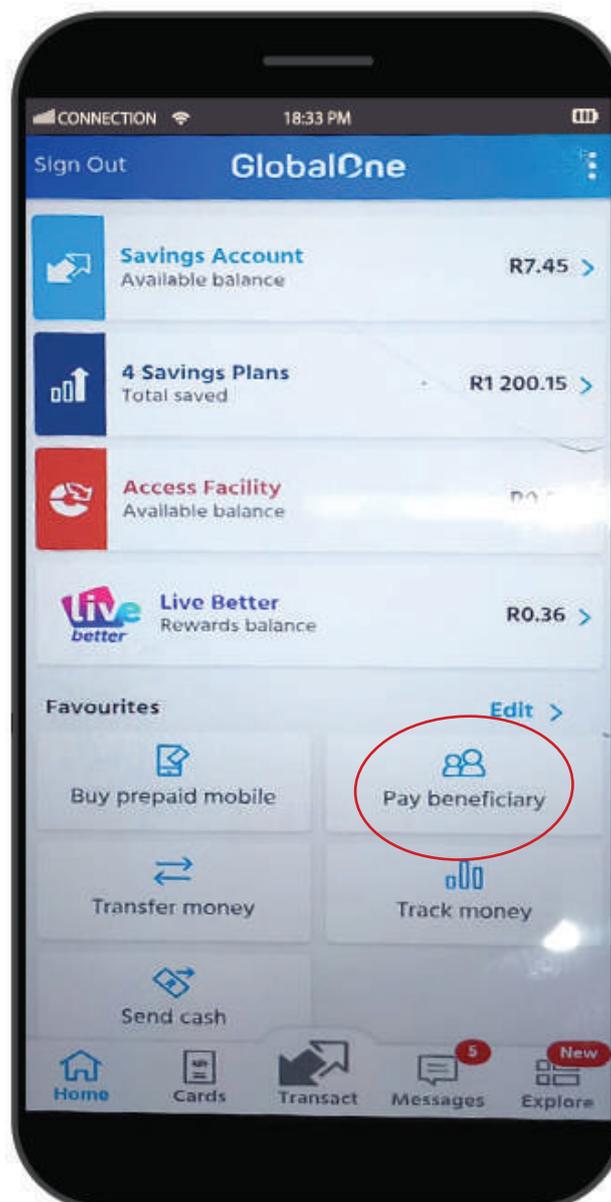
ACCOUNT NO: 4097686964

BRANCH CODE: 632 005

REFERENCE/ CUSTOMER ID: eg. ABC123

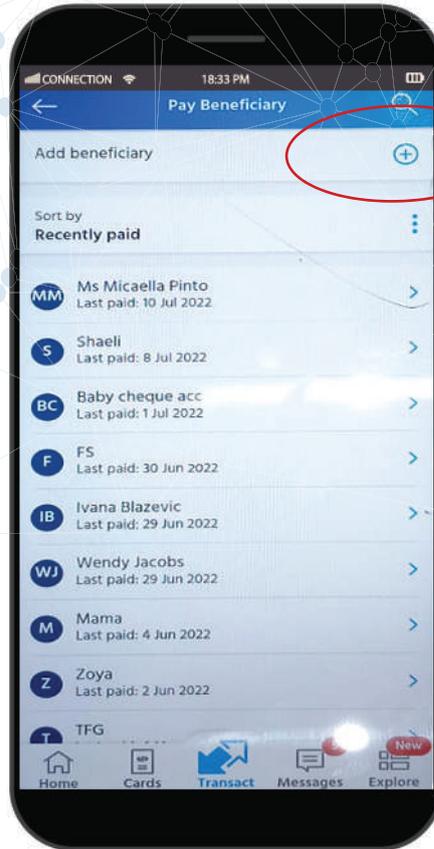
Open the banking app and go to the bottom and open "Pay beneficiary".

Step
4



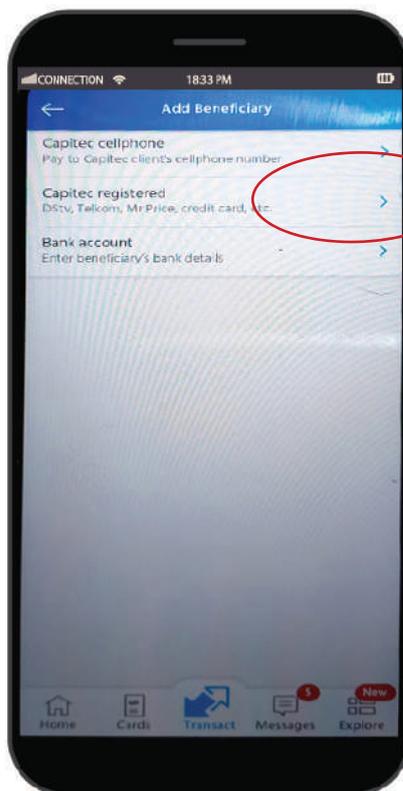
Step
5

Click on “Add beneficiary”.



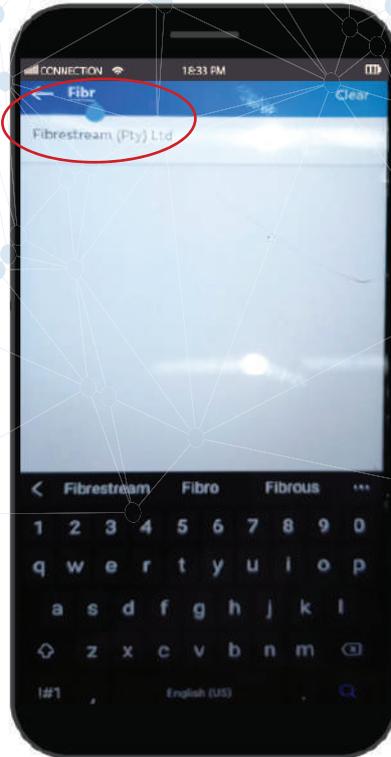
Step
6

Once opened pay beneficiary, click on “Capitec registered”.



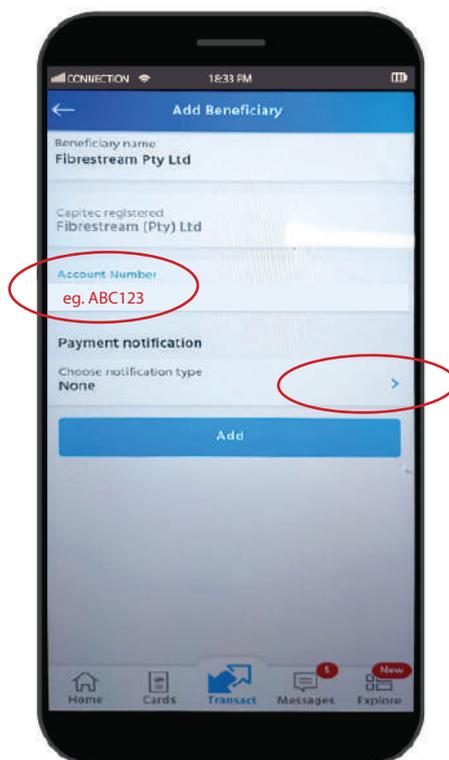
Step
7

Search for Fibrestream and the beneficiary will pop up.
Click on that.



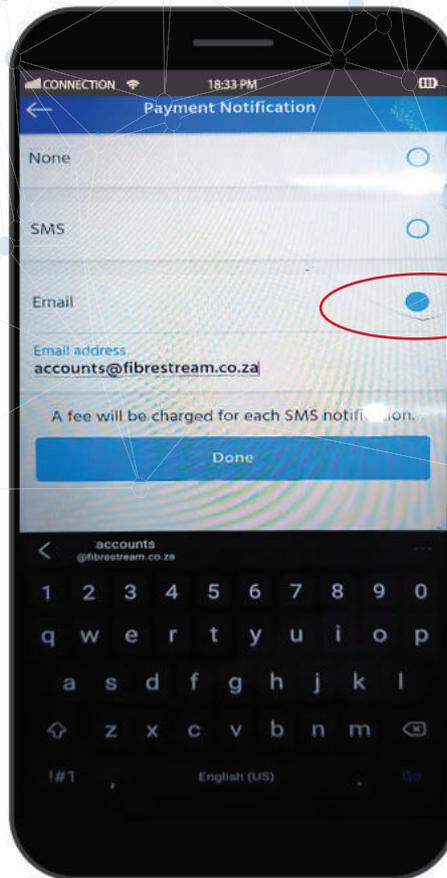
Step
8

Account number is your customer ID reference
that is given to you on your Proforma Invoice.
click on “Choose notification type”.



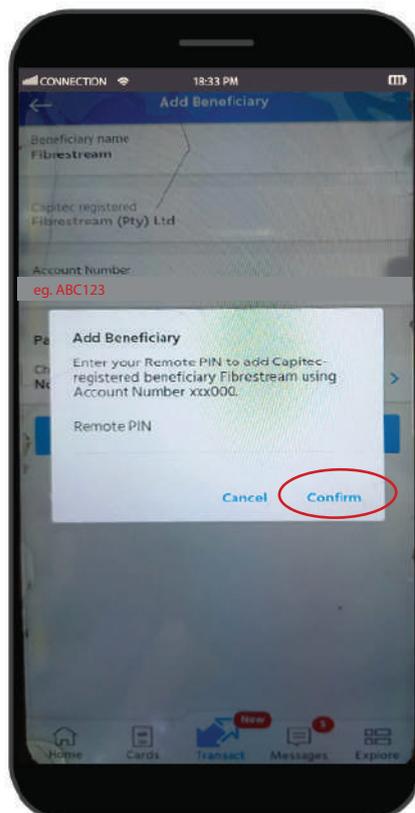
Step
9

Click on email and send the payment to accounts@fibrestream.co.za Once this is completed click on done.



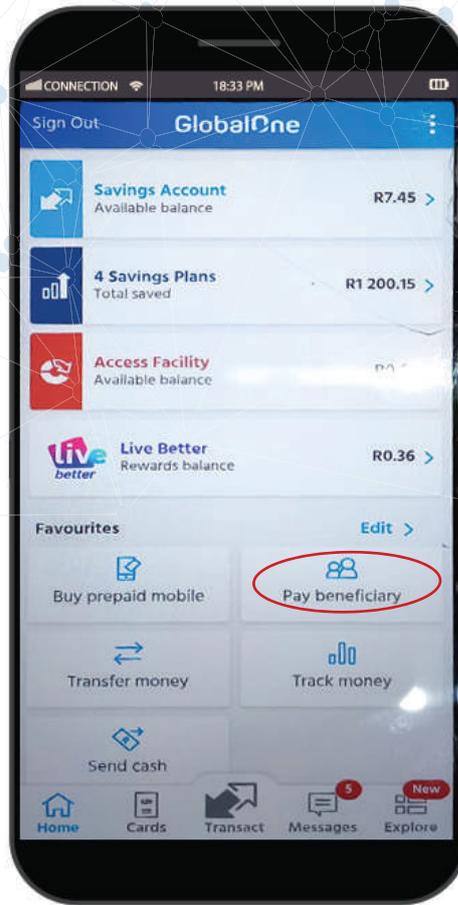
Step
10

A pop up will appear on the screen. Click on "Confirm".



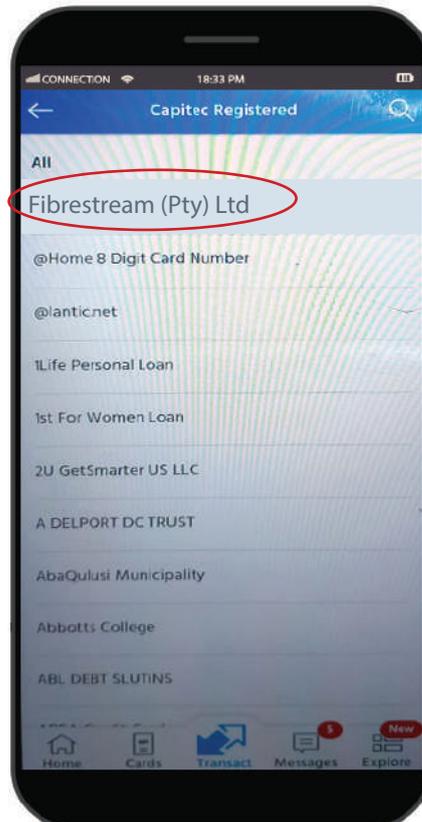
Step
11

Click on “Pay beneficiary”.



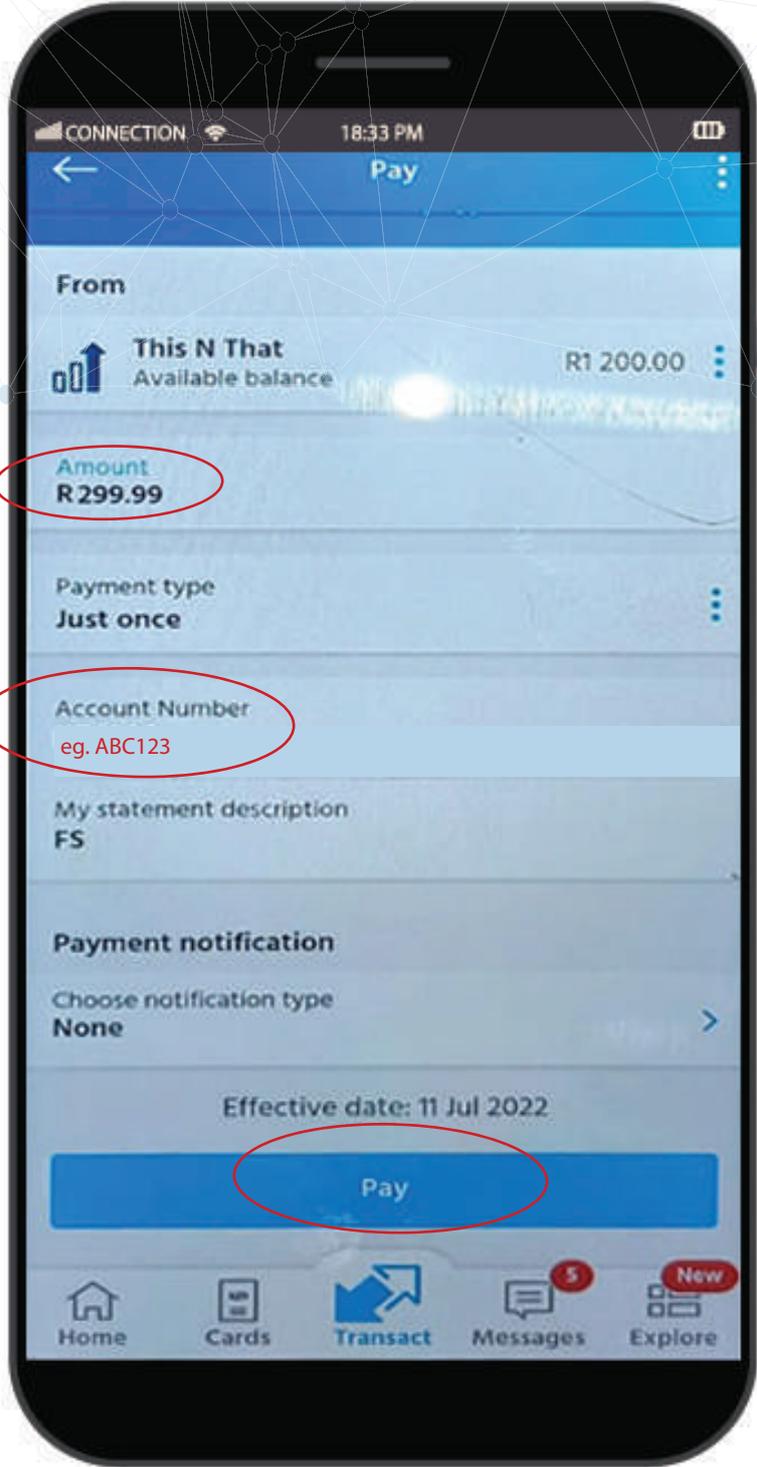
Step
12

Search for the new beneficiary added.
Click on that.



Step
13

Click on your preferred available account.
Add the amount you need to pay.
Once added click on pay.





Contact Us

Office Address:

79 Hennie Alberts Street,
Brackenhurst,
Alberton

Other Emails:

accounts@fibrestream.co.za
cancellations@fibrestream.co.za
sales@fibrestream.co.za

Tel:

010 020 2050

Email:

support@fibrestream.co.za

www.fibrestream.co.za

Get internet that gets you.

