## **fibrestream** Get internet that gets you.

## FIBRESTREAM PAYMENT ONLINE BANKING





# Content

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www.fibrestream.co.za

Get internet that gets you.



## WELCOME EMAIL

Step

Refer to the Welcome Email that is sent to you. Your reference will be allocated at the bottom of the email.

This reference is your customer ID with Fibrestream.





### **PRO FORMA INVOICE EMAIL**

Refer to the Pro Forma invoice for your reference as customer ID.

Use your Customer ID for payment.

\* YOUR CUSTOMER ID CONSISTS OF THE FIRST 3 LETTERS OF YOUR FIRST NAME, FOLLOWED BY 3 NUMBERS eg. ABC123

BILL TO :	: Kevin Smith 87 Hambanathi Road Hambanathi DURBAN 4400 SOUTH AFRICA		INVOI	CE DETAILS	: Refere Date: Due D Custo Curre	ence Nbr.: late: mer ID: ncy:	INV0140315 06-Jul-2022 06-Jul-2022 KEV022 ZAR	Pro Forma Invoice	
NO. ITEN								2 PTTH FIRST I PTTH March 2 Bank	1,00 EACH R0,00 0% R0,00 R
	Λ	QTY.	UOM	UNIT PRICE	DISC.	ТАХ	TOTAL (INC	CL) TOTAL: Sales Total: 8 20.00 Tex Total: 8 20.00	с. С. С. С.
ZF 10 (Hom FTTH Insta	DM M2M: Zoom Fibre (M2M) 10M/10M ne FIBRE) IM2MINST: FTTH Month 2 Month all	1,00 1,00	EACH EACH	R 260,00 R 0,00	0% 0%	R 39,00 R 0,00	R 299,00 R 0,00	Total (ZAR): 11 202,00 BANKING DETAILS	
то	TAL:								Annual Actas - 1878 Menterster State Charles Ant Art Microline of Henrie Adverse Augustus (Adv/140 Proce (19802000 Adverse (1980) (Adverse Adverse Adverse Adverse Adverse (1980) (Adverse Adverse Adverse Adverse www.Konsensen.co.co.
Sales Tax 1	s Total: R 260,00 Fotal: R 39,00								



PAGE 2

Step

#### Step **PAYMENT ON CAPITEC DESKTOP** VERSION

#### Our banking details are: **ABSA, MEYERSDAL** ACCOUNT NO: 4097686964 **BRANCH CODE: 632 005 REFERENCE/ CUSTOMER ID: eg. ABC123**



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Open the banking app and click on, "Go to payments menu".

		pitec.co.za					~~ =
		Agraement		Capitor San	k Security Privacy De	ntre 0860 10 20 43	
		-	ND BR	SADCAST MESSAGE	Move oursor or	ver the message to pause	
			1.1	Y			
		my bar	nking portfoli	0			
		Client name: JOHN S	MITH				
		Today's date: \$1-Jul-2	0:2 10:30				
		Account Number	Account Name	Status	Balance	Available Balance	
		234536765433	SAVINGS ACCOUNT	OPEN	R32.45	R7.45	
		122776899052	LIVE BETTER SAVINGS ACCOUNT	OPEN	R0.36	R0.36	
		146858098643	ACCESS FACILITY	OPEN	R8 999.39	R0.61	
		675345774356	savings fund	OPEN	R0.15	RD15	
		8753488849356	ICA	OPEN	R0.00	RD.00	
		8754221888491	Future	OPEN	R0.00	R0.00	
		1124567300740	This N That	OPEN	R1 200.00	R1 200-00	
				Clim o	i in account number of marrie to	siew the assument status.	
		I want to					
		> View my profile det	ala -				
		> Go to the payments	a merru				
		> Go to the prepaid m	1014				
		> View my debit orde	n.				
		> View my certificate	ofintarest				
		> View my list of card	is				
		> View my notices					
		> Sign out					



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## Click on, "Add a Capitec Bank-registered beneficiary to my list".













Fill in the details, then use your unique customer ID reference that is given to you on your Proforma Invoice.

Make sure to click on email as payment notification and is sent to accounts@fibrestream.co.za

Once details are filled in, click on "Add this beneficiary to my list".

td tis made, select an optio	Capitec Bank reficiary's statementj Ion available for this bene	Security Prha	cy Centre 0860 1	k ☆ = 10 20 43	
td tbere nt is made, select an optio	Capiteo Bank reficiary's statement/ ion available for this bene	Security Priva	cy Centre 0860 1	10 20 43	
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		BECIALA			
		/			

The beneficiary has now been created. `click on "Pay this beneficiary".



PAGE 6

Step

Scroll down to "Amount' to pay" and fill in the amount on your Pro Forma invoice.

Click on "Pay this amount", and payment will be complete.

Payment notification will automatically be sent to Fibrestream.

$\leftarrow \rightarrow C$ http:	://www.capitec.co.za		
	Agreement Capites Ba	nk Security Privacy Centre 0860 10 20 43	
	payment		
	Pay this beneficiary (Step 1 of 3)		
	From account		
	Account number: 234536765433 SAVINGS ACCOUNT (R4 930.90)	•	
	Description Fibractream (Pty) I.t (my statement)		
	Beneficiary		
	Registered beneficiary name: Fibrestream (Pty) Ltd		
	My beneficiary name: Fibrestream (Pty) Ltd		
	Account Number:		
	Payment history: None		
	Amount to pay: R 299		
	I want to		
	> Pay this amount now		
	Pay the encount of our of future data		
	<ul> <li>Pay this amount more than once on future dates</li> <li>Go back to the payments menu</li> </ul>		
	> Co back to my banking portfolio page		
<	Sinn out		



Step



Refer to the Welcome Email that is sent to you. Your reference will be allocated at the bottom of the email.

This reference is your customer ID with Fibrestream.





## **PRO FORMA INVOICE EMAIL**

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Use your Customer ID for payment.

\* YOUR CUSTOMER ID CONSISTS OF THE FIRST 3 LETTERS OF YOUR FIRST NAME, FOLLOWED BY 3 NUMBERS eg. ABC123

Pro	o Fo	rma Invoice		٥			fib	estrea	) am		MA EESI
BILL	. TO :	Kevin Smith 87 Hambanathi Road Hambanathi DURBAN 4400 SOUTH AFRICA		INVOI	CE DETAILS	: Refere Date: Due Da Custor Currer	ence Nbr.: ate: mer ID: ncy:	INV0140315 06-Jul-2022 06-Jul-2022 KEV022 ZAR		Pro Forma Invoice BLL 10 : Kein bain Premanii Code Software No. (TEM 1. 37 VM URL Ave Facility (1991) 1997 1	
NO.	ITEM		QTY.	UOM	UNIT PRICE	DISC.	ТАХ	TOTAL	(INCL)	TOTAL: Sales Total: R 253,00	
1	ZF 10M (Home I	M2M: Zoom Fibre (M2M) 10M/10M FIBRE) MMNST: ETTH Month 2 Month	1,00	EACH	R 260,00	0%	R 39,00	R 299,00	0	Tax Total: R 30,00 Total (ZAR): R 299,00 BANKING DETAILS:	
2	Install		1,00	EACH	R 0,00	0%	R 0,00	H 0,00		Admits Rock D Mevendal Gob Off	ABA, Boyesial Assault to: 62748884 Baselik Cole: 62308 Ridenica No: 423402
	тот	AL:								Viar N	Phone: 010020050 a: 4540255881 I Reg No: 2017/152828007 www.fbreatwam.co.za
:	Sales 1 Tax To	Fotal: R 260,00 tal: R 39,00							0		



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Step

## PAYMENT ON CAPITEC MOBILE VERSION

Our banking details are: ABSA, MEYERSDAL ACCOUNT NO: 4097686964 BRANCH CODE: 632 005 REFERENCE/ CUSTOMER ID: eg. ABC123

Step 4

Step

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Open the banking app and go to the bottom and open "Pay beneficiary".





*			
	dCONNECTION		
	Add beneficiary	•	
	Sort by Recently paid	I	
	Ms Micaella Pinto Last paid: 10 Jul 2022	>	
	Shaeli Last paid: 8 Jul 2022	>	
	BC Baby cheque acc Last paid: 1 Jul 2022	>	
	FS Last paid: 30 Jun 2022	>	
	Ivana Blazevic     Last paid: 29 Jun 2022     Wandw Jacobs	>-	
	Last pald: 29 Jun 2022	>	
	Last paid: 4 Jun 2022		
	Last paid: 2 Jun 2022		



#### Once opened pay beneficiary, click on "Capitec registered".

CONNECTION 🗢		1833 PM			œ
←	Ad	ld Benefic	iary 👘		under t
Capitec cellp Pay to Capited	none client's c	ellphonen	umber	_	-
Capitec regis DStv, Telkom,	stered MrPrice,	credit card	(		>
Bank accoun Enter beneficia	t irv/s bank	deta ls		-	>
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		-	-		-
		~			
in l	=	Trinsact	Message	1 Exol	ore





Search for Fibrestream and the beneficiary will pop up. Click on that.





Account number is your customer ID reference that is given to you on your Proforma Invoice.

click on "Choose notification type".







Click on email and send the payment to accounts@fibrestream.co.za Once this is completed click on done.

CONNECTION -	18:33 PM		
Pa	yment Notificati	on	NG .
lone			0
MS			0
mail			•
mail address	tream.co.za	2.444	
A fee will be ch	narged for each SI	WS notifi	ion.
	Done		
Ő		1101	
accounts		1116	
< accounts @fibrestream.co.x	A E 6 -	~ ~ ~	
< accounts gifuibrestream.co.i 1 2 3	4 5 6 7	7 8 9	0
< accounts (fibrestream.co.) 1 2 3 q w e	~ 4567 rtyu	789 Jio	0 P
<a>counts gnbrestream.co.1 a s d a s d </a>	** 4567 rtyu fgh	789 Jio jk	 0 P I
<pre>     accounts     @hbrestream.co.     1 2 3     q w e     a s d</pre>	** 4567 rtyu fgh cvb	789 Jio jk nm	0 P I

Step 10

A pop up with appear on the screen. Click on "Confirm".

CONNECTION 🗢	18:33 PM Add Beneficiary	m
Beneficiary name Fibrestream		1
Capitec registere Fibrestream (P	d ty) Ltd	
Account Number eg. ABC123		
Pa Add Ben	eficiary	
Ch Enter you registere Account	ur Remote PIN to add Capitec d beneficiary Fibrestream using Number xxx000.	>
Remote	PIN	
	Cancel Confirm	
(int		88
Home	Cards Transact Messages	Explore









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#### Search for the new beneificary added. Click on that.

CONNECTION 🗢	18:33 PM	B
<i>←</i>	Capitec Registered	
All		1862
Fibrestrear	m (Pty) Ltd	
@Home 8 Digi	t Card Number	
@lanticnet		
1Life Personal I	Loan	
1st For Women	Loan	
2U GetSmarter	US LLC	
A DELPORT DO	TRUST	
AbaQulusi Mu	nicipality	and the second
Abbotts Colleg	je	117115
ABL DEBT SLU	TINS	
Home Ca	rds Transact Messa	ges Explore



\* • •

Click on your preferred available account. Add the amount you need to pay. Once added click on pay.





## **Contact Us**

#### **Office Address:**

79 Hennie Alberts Street, Brackenhurst, Alberton

#### **Other Emails:**

accounts@fibrestream.co.za cancellations@fibrestream.co.za sales@fibrestream.co.za

**Tel:** 010 020 2050

Email: support@fibrestream.co.za

www.fibrestream.co.za



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