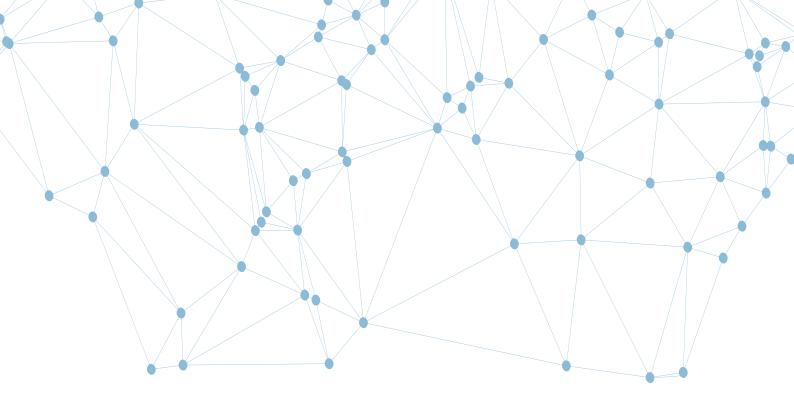


## FIBRESTREAM PAYMENT ONLINE BANKING





# Content

## Desktop Version page: 1-6

### Mobile Version page: 7-16

www.fibrestream.co.za

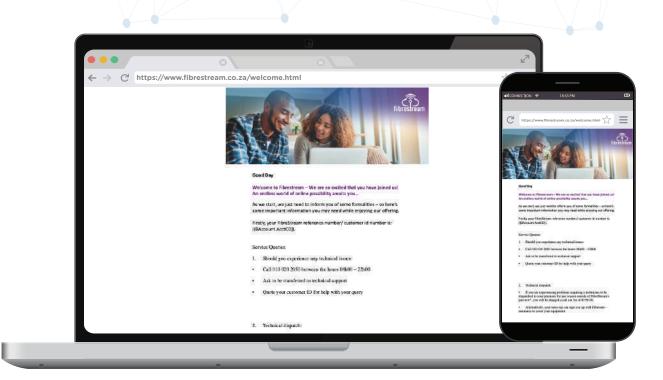
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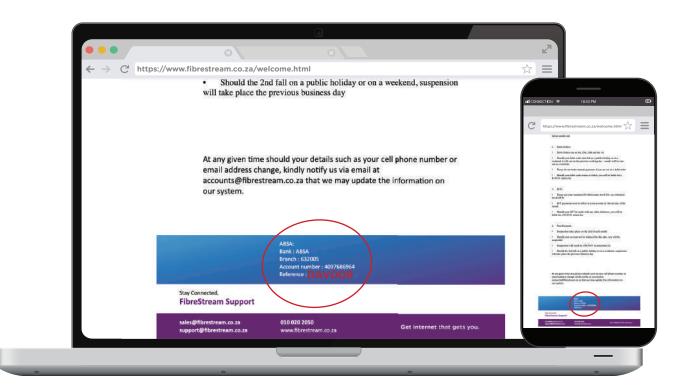




Refer to the Welcome Email that is sent to you. Your reference will be allocated at the bottom of the email.

This reference is your customer ID with Fibrestream.





## **PRO FORMA INVOICE EMAIL**

Refer to the Pro Forma invoice for your reference as customer ID.

Use your Customer ID for payment.

\* YOUR CUSTOMER ID CONSISTS OF THE FIRST 3 LETTERS OF YOUR FIRST NAME, FOLLOWED BY 3 NUMBERS eg. ABC123

Pro	o Fo	rma Invoice					fib	restre	) am		18:33 PM	
BILL	. <b>TO</b> :	Kevin Smith 87 Hambanathi Road Hambanathi DURBAN 4400 SOUTH AFRICA		INVOI	CE DETAILS :	Refere Date: Due Da Custor Currer	ate: mer ID:	INV0140315 06-Jul-2022 06-Jul-2022 KEV022 ZAR		Pro Forma Invoice PILI TO: Ann Rein Margania Contain C	INVOICE DETAILS : Build	fibre fibre firece NDr.: IVI is: 66 Onto: 66 Somer D: KE menory: ZA C. TAX R 3800 R 60
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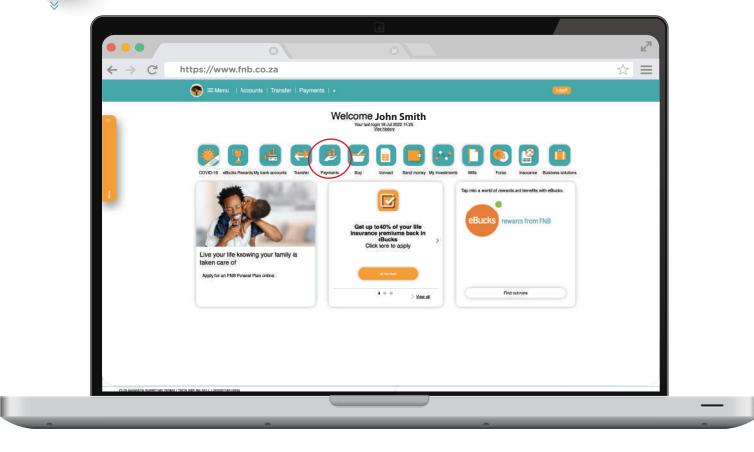
Step

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## PAYMENT ON FNB DESKTOP VERSION

Our banking details are: ABSA, MEYERSDAL ACCOUNT NO: 4097686964 BRANCH CODE: 632 005 REFERENCE / CUSTOMER ID: eg. ABC123

Open the banking app and click on "Payments".





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Select your available account. Click on "Pick Public Recipient". Click on the "Search" button.

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	Add Recipient		
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	To add a credit card held at unother bank, select Public Recipient' and search for the bank. When done, artist the credit card number as recipient inference.		
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	- Add proof of payment		
	Please note		
	Fees are applicable for requisiting a payment notification. Please refer to your pricing guide for more information.		

PAGE 4

Step

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#### Type Fibre Stream. Click on the search result. Click on "Continue".

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Account number is your customer ID reference that is given to you on your Proforma Invoice. Make sure the email of proof of payment is sent to accounts@fibrestream.co.za.

Click on "Add recipient".

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	Add Recipient	
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	To add a credit card heid at another bank, select 'Public Recipient' and search for the bank. When done, eter the credit card number as recipient reference.	
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Check your details, once details are correct click on the "Pay recipient now" button.

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	Add Hectpert John Smith 18 Jul 2022				
	1. Account details				
	Default account	Easy Account 1 - 812468543667			
	2. Recipient Details				
	Recipient name	Fibrestream			
	Public recipient	Fibre Stream			
	Country	South Africa			
	Recipient reference	eg. ABC123			
	Own reference	Fibrestream Payment			
	Calegory	Not Categorised			
	3. Proof of payment				
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	Email address	accounts @fibrestream.co.za	To whom it may concern		
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				Pay Recipient Now Finish	

Step Add the amount. Once you are complete, click on "Pay".

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	Public Recipient	Fibre Stream		
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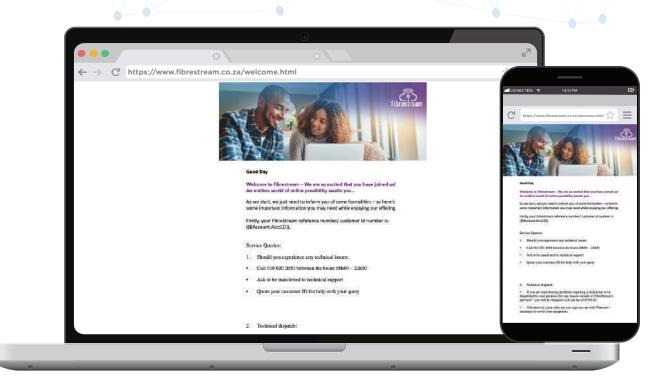


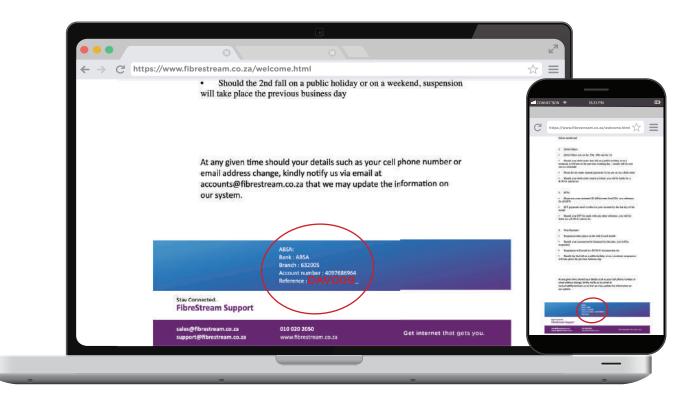
## WELCOME EMAIL

Step

Refer to the Welcome Email that is sent to you. Your reference will be allocated at the bottom of the email.

This reference is your customer ID with Fibrestream.







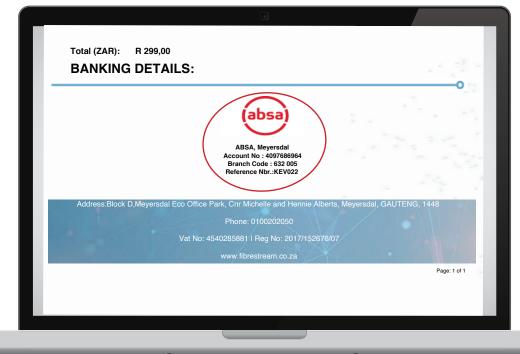
## **PRO FORMA INVOICE EMAIL**

Refer to the Pro Forma invoice for your reference as customer ID.

Use your Customer ID for payment.

\* YOUR CUSTOMER ID CONSISTS OF THE FIRST 3 LETTERS OF YOUR FIRST NAME, FOLLOWED BY 3 NUMBERS eg. ABC123.





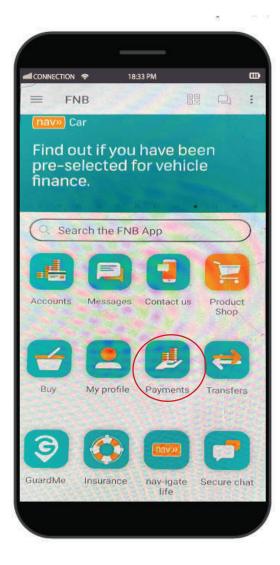
#### Step 3 PAYMENT ON FNB MOBILE VERSION

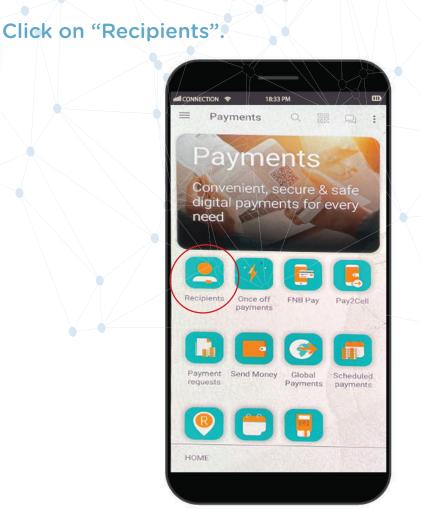
#### Our banking details are:

ABSA, MEYERSDAL ACCOUNT NO: 4097686964 BRANCH CODE: 632 005 REFERENCE/ CUSTOMER ID: eg. ABC123



Open the banking app and click on "Payments".







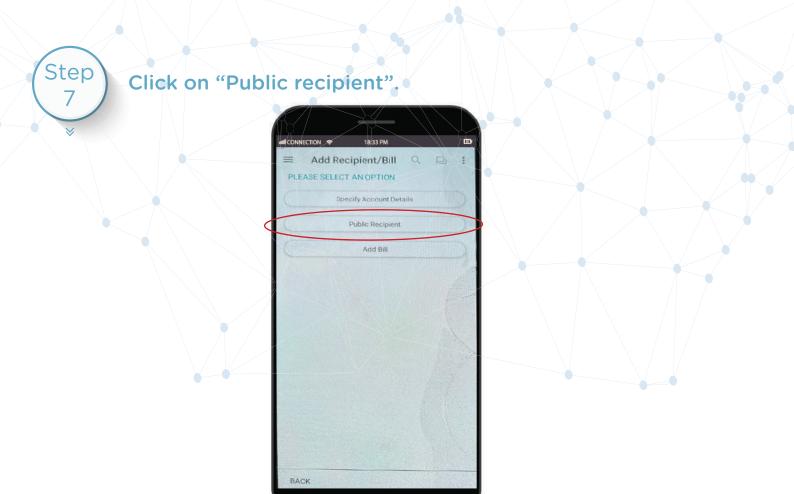
Step

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Click on "Add new recipient/bill".

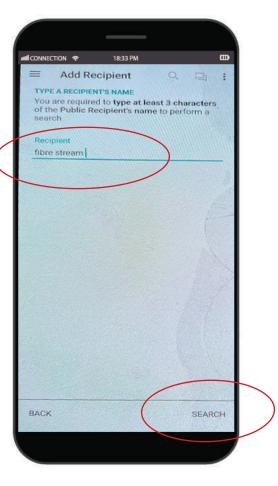




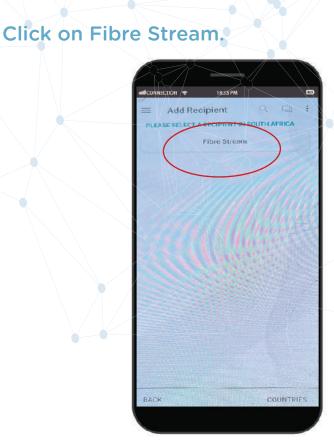




#### Type Fibre Stream, then press search.



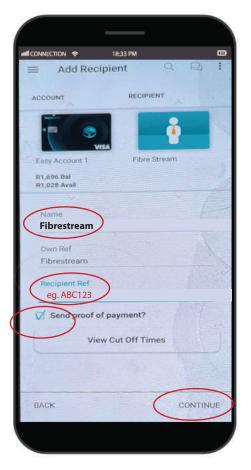






Step 9

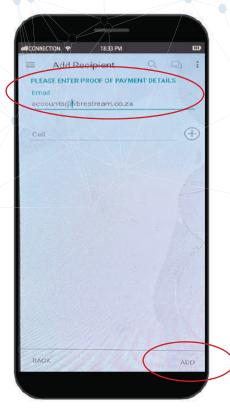
> Fill in the details then use your unique customer ID that is given to you on your Proforma Invoice. Click on "Send poof of payment". Click on "Continue".







Make sure the email of proof of payment is sent to accounts@fibrestream.co.za Click on "Add".

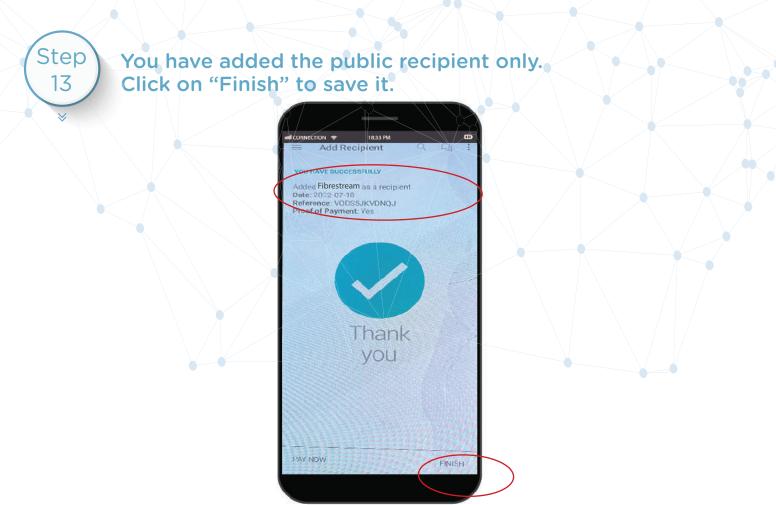




Make sure your information is correct. Click on "Confirm" once your details are correct.

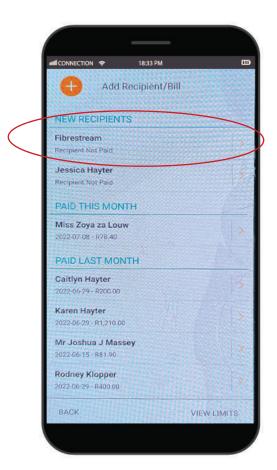








Go back to this tab. Click on the new recipient tab you have made.





#### Add your amount.

Double check your Customer ID. Once this is done, click on "Pay".

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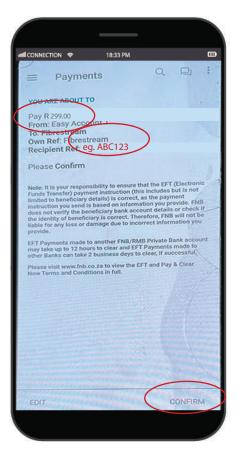


Step

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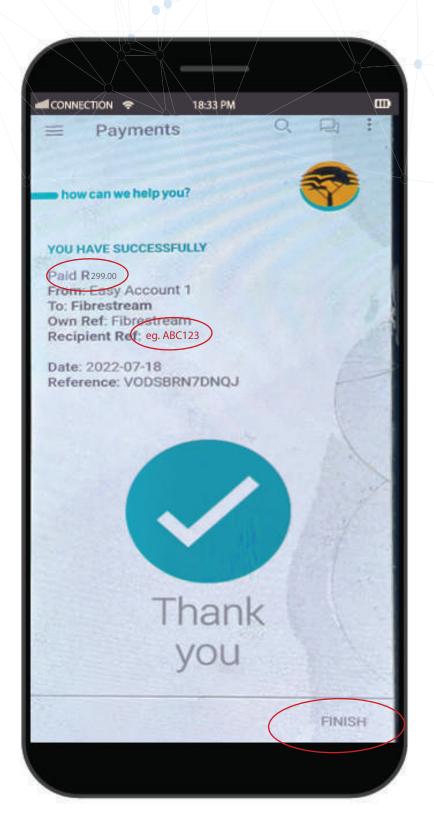
Check the details and click "Confirm".



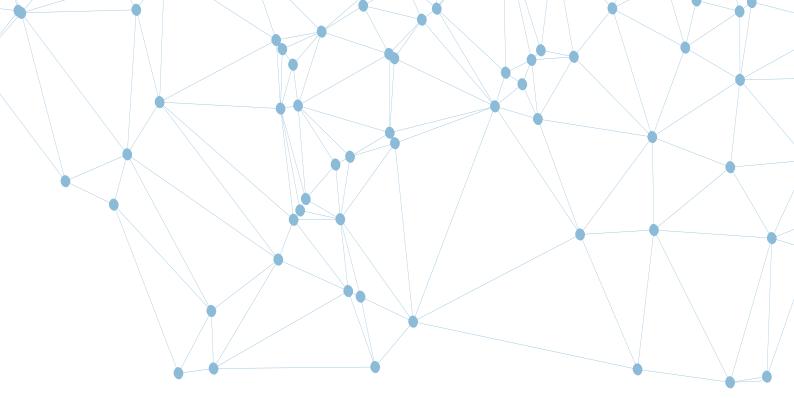


### Step 17

This step shows the payment has been made. Click on "Finish".







## **Contact Us**

#### **Office Address:**

79 Hennie Alberts Street, Brackenhurst, Alberton

#### **Other Emails:**

accounts@fibrestream.co.za cancellations@fibrestream.co.za sales@fibrestream.co.za

**Tel:** 010 020 2050

Email: support@fibrestream.co.za

www.fibrestream.co.za



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